# TERMS AND CONDITIONS

Welcome to <u>TAF - THE ANIMAL FUND</u> www.theanimalfund.net. These terms govern the access to and use of our website. The access to and use of this website and the purchase of products are based on the assumption that these terms have been read, understood and accepted by you.

This website is operated by TAF - THE AMIMAL FUND, a marine conservation association registered under Monegasque law (2015.00002/an) since March 3rd 2015, under France law (W062010889) since July 26<sup>th</sup> 2017, in the United Kingdom (charity 1184860) since August 10th 2019 and in Denmark (CVR-number 42187003) since March 5<sup>th</sup> 2021.

Proceeds from the sales made through TAF - THE ANIMAL FUND online store finance the work of the association TAF - THE ANIMAL FUND.

If you have any questions about our terms please contact us at info@theanimalfund.net

# **ORDERING WITH US**

After ordering with us, we will send you an acknowledgment of your order via email. All products listed on our website are subject to availability. You may purchase products on the website only for personal use and not for resale.

The images of the products on our site are for illustrative purposes only. We have made every effort to display the products accurately. The products offered on the site are guaranteed to have been manufactured in a way that has as little effect on the environment as possible.

## Limitation of liability:

TAF - THE ANIMAL FUND is not the manufacturer of the products available for purchase on its website. TAF - THE ANIMAL FUND shall not be held liable for damage caused to a person or to property due to a defect in a product, incorrect use of a product or modifications to a product made by the manufacturer.

While TAF - THE ANIMAL FUND makes every effort to present accurate and reliable information on its website, TAF - THE ANIMAL FUND does not endorse, approve or certify such information, nor does it guarantee the accuracy, completeness, efficacy, or timeliness of such information. Only the manufacturer of this product can be held liable by the consumer, on the basis of the information printed on the packaging of its product.

#### **PRICES**

Prices are inclusive of 20% VAT and displayed in EUR (€).

If you order products from our website for delivery outside the EU, your order may be subject to import duties and taxes. Please note that we have no control over these charges and cannot predict their amount. You will be responsible for payment of any such import duties and taxes.

# Delivery fees:

The delivery fees are set at 10 EUR (€) for all EU destinations. Should you wish your products to be shipped outside the EU, please contact us at <a href="mailto:info@theanimalfund.net">info@theanimalfund.net</a> for a specific quote.

### **PAYMENT**

We accept payment via Paypal. You will be directed to the PayPal site to 'Log In' to your PayPal account and review the total amount to pay before clicking 'Pay Now'. Once you click 'Pay Now' your transaction is complete and you will be returned to our website.

#### SHIPPING AND DELIVERY

We ship to all major countries. Please note that your order may be delayed by any import and customs procedures that may apply at your shipping destination.

Delivery fees include packaging, handling and postage fees.

Packages are generally shipped within 24 to 48 hours of order and should be delivered within a maximum of fifteen days. In the event that it becomes impossible for us to deliver the goods on time due to a delay from the supplier or any other event, you will be informed as soon as possible by email.

### YOUR PRIVACY

We may collect personal information from you when you visit our website; create an account; purchase a product from us; sign up for our mailing list; e-mail us; or make a donation. We may store the personal information that you give to us in our databases. We will only keep your personal information for as long as is reasonably necessary taking into consideration our need to answer queries or resolve problems, provide improved and new services, send order notifications, updates and exclusive news about upcoming events, and comply with legal requirements under applicable law(s). This means that we may retain your personal information for a reasonable period after you stop using the website.

We take reasonable care, in so far as it is in our power to do so, to keep your personal information secure. In the absence of negligence on our part we cannot be held liable for any loss you may suffer if a third party procures unauthorised access to any data you provide when accessing our website.

We respect your privacy and confidentiality and are bound by the relevant European data protection legislation.

#### **CONSENT**

By using this website, you agree to and accept this Privacy Policy and give consent to the use of your personal information by us for the purpose of direct marketing of our products and events to you.

#### CONTACT US

If you have any questions about this Privacy Policy please contact us at info@theanimalfund.net